

Job Title: Operations Coordinator

Job Location: Remote (anywhere in the United States)

Time Expectations: Full-time

Job Overview: The Operations Coordinator will support the VP and Director of Operations at Project Shema on

all operational and administrative aspects of the organization's work.

Compensation: \$55,000-65,000; \$12,000 Health reimbursement fund (HRA)

About Project Shema: Named after the Hebrew word Shema, which means "to hear", "to listen", or "understand," Project Shema works to deepen understanding and build compassion and bridges across communities. We provide a truly unique, nuanced approach to antisemitism education for those working to ensure inclusive spaces for all Jews. Since its founding, Project Shema has supported Jewish institutions and major corporations, locally and globally, to explore these complex issues. For more, check out our core principles here.

Our work: Project Shema is an independent nonprofit organization that trains and supports the Jewish community and allies to understand and address contemporary antisemitism, with an emphasis on how anti-Jewish ideas can emerge in progressive spaces and in discourse around Israel and Palestine. Founded by Jewish leaders with deep ties in social justice movements, Project Shema brings a fresh and humanizing approach to these challenging issues.

Our Team Values:

- <u>P'tichut (Continuous Learning)</u>: Being a great training and support organization requires a humble team dedicated to continuous listening, learning, and growth.
- <u>Briyut (Wellness)</u>: The intensity of these issues will test us emotionally, so our team places a priority on mental wellbeing.
- <u>Chazak (Strength)</u>: We're all here because we feel a sense of obligation to protect our community, so we're committed to fostering the strength & resilience necessary to do so.
- Achdut (Solidarity): We have each other's back.
- <u>Hinenu (Here we are)</u>: In the moments our community is most afraid, our team steps up to support and guide those in our network.

General Expectations:

- You have a deep commitment to the wellbeing of the Jewish people.
- You are aligned with the organization's core principles as listed here.
- You have a strong work ethic, are a self-starter, and can be productive with minimal supervision in a fast paced environment.
- You have a strong attention to detail and exceptional communication skills
- You ideally have demonstrable experience with the Airtable database platform

^{*} This role will require daily availability during core work hours, with an expectation of responsiveness within 24 hours on workdays.



- You are proficient with Microsoft Office, especially Excel and PowerPoint, along with Slack, Google Drive/Workspace, and Mailchimp (or similar technology).
- You are skilled in working with a wide range of people, adapting to different communication styles, and building strong partnerships to achieve common goals.
- You have experience overseeing small-scale projects, effectively coordinating all phases from planning to execution, and achieving project goals within set timelines
- You are highly adaptable and thrive in a dynamic workplace setting while demonstrating the ability to adjust to new challenges or projects quickly
- We believe in a flexible approach to work and trust our team members to deliver the objectives of their roles within the deadlines we set collaboratively.
- This role has an expectation of responsiveness within 24 hours on workdays to the stakeholders being supported by this work.

Job Scope:

Administrative/Operational Support (100%)

- Support for long and short term survey data including creation of survey assets such as bitly links and OR codes
- Partnering with internal team to ensure assets are delivered in a timely manner
- Leveraging data from surveys to create templated reports for internal staff
- Maintenance and troubleshooting of Airtable database platform, used for internal calendar and event management as well as project management and lead data
- Manage adding, updating, and/or revising entries on the internal team calendar housed in Airtable.
- Support database management for external partner contacts, including updating contact information, creating lists for email communications, and other general data housekeeping and support as assigned
- Own the process for printing and shipping of physical documents for in-person events and trainings
- General data support and management, including creation of ad hoc reports for senior leadership
- Help build and/or maintain organized internal files, archives, drives, and/or information systems (Google Drive, Slack, Airtable etc.)
- Support the Director of Operations with onboarding of new employees
- Scheduling flights, booking venues, and coordinating with necessary vendors if necessary for quarterly in-person staff meetings or other similar events
- Supporting onboarding and/or rollout of new technology platforms across the organization
- Other general operational and administrative tasks as assigned by the Organization's leadership.

To apply: Email 1-2 paragraphs outlining how your unique skill set fits within the responsibilities below along with your resume to apply@projectshema.org with the subject line "Operations Coordinator Application"

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